

I would like to introduce myself to the community. My name is Carrie Ridner and I am the new Community Manager here at Birchwood. I am excited to be here and look forward to working with the Board of Directors, Staff and Members.

A little bit about myself, I have been employed in the Property Management profession for over 20 years. I hold two national designations from the Community Association Institute and graduated from Ashford University in May of 2013 with a Bachelors degree in Accounting and Business Administration.

Before returning to college in 2010, I spent 10 years as a Community Manager for Penn Estates POA. Penn Estates is a private gated community with 26 miles of roads, 1,750 homes and a number of amenities. I was responsible for the day to day operations which included an in-house maintenance crew, security force, clubhouse, and more. In addition, handled the daily supervision and coordination of 15 full-time and 20 part-time employees, a full division of contracted public safety personnel, as well as being instrumental in arranging Board of Directors' workshops and meetings, Annual budgets, various community events and a host of committees including the Real Estate Committee, ABR Committee, Building and Grounds, Long Range Planning and Financial committees.

I look forward to working with the members, and can be reached Monday – Friday in the Administration office or via email [CommMgr@birchwoodlakes.net](mailto:CommMgr@birchwoodlakes.net).